

## International Roaming – Helpful Hints

Rates may change frequently due to international exchange rates and what we are charged by overseas providers. To get an estimate of rates for voice and data while roaming contact Next Telecom on 1300 00 6398.

Next Telecom makes no guarantee regarding the quality and availability of coverage or any roaming services. Voice rates are charged in per minute increments. Roaming data is charged in 10kB increments. MMS (excluding data) will be charged as per your plan.

### Tips to make your travel hassle free:

#### 1. Activate International Roaming

If you've never used International Roaming with Next Telecom you'll need to activate it. Call Next Telecom on 1300 00 6398.

#### 2. Where are you travelling to.

Check the countries you can roam in and the rates that apply by phoning Next Telecom on 1300 00 6398.

#### 3. Do you have diversions to or from your mobile phone.

Check call diversions to and from your mobile phone. Does your office number divert to your mobile? Does your mobile divert to your MessageBank? These will be charged at international roaming rates, so set them accordingly. Remember that you'll be charged both for receiving calls as well as making calls while you're roaming.

#### 4. Switch off data roaming

This prevents email and apps from continuing to run in the background. It's best to keep data roaming switched off any time you're not using data.

#### Next Telecom

ABN 77 074 728 724  
T: 1300 00 NEXT (6398)  
F: 1300 664 447  
E: info@nexttelecom.com.au

#### Sydney

Level 12/100 Miller St  
North Sydney NSW 2060  
T: 02 8071 8150  
F: 02 8071 8100

#### Melbourne

Level 7/454 Collins St  
Melbourne VIC 3000  
T: 03 9981 0075  
F: 03 9981 0076

#### Brisbane

5/320 Adelaide St  
Brisbane QLD 4000  
T: 07 3149 8200  
F: 07 3149 8250

#### National Mail

PO Box 1169  
North Sydney  
NSW 2057